

Personalization/Engraving

We will personalize all text information exactly as they appear as entered in the pop over box which appears when you press the Add to Cart button, unless separate email confirmation is received with changes the same business day.

The cost of personalization is only \$5.00 no matter how many characters you use.

Please tell us the font required, as missing information will delay your order. Available fonts on personalized items include Standard, Script, Monogram, & Old English. **See chart below for font examples.**

Character length should be up to 20 characters per line (**spaces between words count as one character**). Please refer to product page for number of lines of text available as this varies dependant on product.

French language characters can be accommodated too. If you can type it we can do it.

Embroidery Items: up to 12 characters per line (**spaces between words count as one character**).

Be sure to use correct capitalization and check spelling for all words.

Engraving may not appear exactly like it is pictured, in terms of number of characters. Therefore, we reserve the right to adjust the font size to fit properly on the engraved area.

Any customer changes require written notice by fax or email within 24hours, with your order number. You must receive an email confirmation back from us that we have acknowledged the new changes.

How Long Will It Take

The actual engraving turn around time is 5 working days. Just add 5 days to the shipping service time you selected on the checkout page.

All personalized items ship from USA. If you are a Canadian customer or are shipping to Canada, you will notice no taxes have been added. This is because in some instances Provincial taxes are charged by Canada Post on delivery to your door.

If you are a USA customer, no tax is charged, and you may even get your order faster than stated on our checkout page.

Returns Policy

Special orders and personalized items can not be exchanged or refunded. Changes cannot be made on personalized items after completion. Sales of personalized items are final.

Rockwell



Rockwell
Roman 2L

Interlocking monogram
Script 2L

Roman 2L

Script 2L

Vanessa

Script 4L

Vanessa

Script 4L

Vanessa 5L



Vanessa 5L

Tau Upsilon Phi
Greek

Old English



Old English

Monogram

Victoria

JKF

Victoria

Rockwell Monogram
First, Last, Middle

For Monogram Engraving:
Please choose the correct font style.
-Monogram fonts (first-last-middle)